

Do you need
**Managed
Services?**



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Managed Services: Features and Benefits Overview

Your business success depends on your IT infrastructure. You need **Acclaim Networks** to deliver proactive services that not only keep your network up and running, but running effectively and efficiently.

Acclaim Networks complete **AcclaimWatch** Managed Services package means that you will see increased performance, security, and reliability – immediately, and at an affordable price.

FEATURES

1. Quick Response

- **Acclaim Networks** can monitor what issues are affecting your network, and will respond before they become critical – such as a server running low on memory
- Automatic alert dispatch to your IT service provider guarantees a quick response to problems at your site

2. Security Monitoring

- Alerts **Acclaim Networks** on attempted network access by unauthorized users
- Software content control allows you to ban high-bandwidth interactive games or illegal peer-to-peer file sharing which monopolize business resources and promote viruses and Spyware
- Extensive security reporting gives you a bird's-eye view of your entire network's security
- Patch inventory ensures your operating systems are up to date and not exposed to vulnerabilities

3. Graphical Performance Reporting

- Scheduled executive reporting, automatically generated and sent directly to your e-mail address
- Easy-to-understand graphical reports with “un/acceptable threshold” lines
- Makes capacity management and upgrade planning simple

FEATURES

4. Remote Management and Communication

- **Acclaim Networks** can minimize disruptions to the work environment by remotely resolving issues using a secure VPN system
- If an issue arises that requires on-site assistance, prior in-depth knowledge allows us to send fully prepared specialists who can resolve the issue faster than ever before
- Network services monitoring and alerting (POP3, HTTP, FTP and others)
- Very low bandwidth requirements – does not slow down your network response time what issues are affecting your network, and will respond before they become critical – such as a server running low on memory

5. Detailed Site Level Inventory

Up-to-date hardware, software and patch information - automatically collected, 100% accurate – can be used for insurance claims in case of flood, fire or theft

GROW YOUR BUSINESS, CUT COSTS!

- Visits from Acclaim Networks shift from fixing problems to cooperatively managing your network's growth
- Maximize the life of existing hardware and minimize unnecessary expenses by reallocating existing resources to where they are needed most