



### AcclaimWatch PC Plans

**\$39**

**Basic**

**\$49**

**Advanced**

**\$59**

**Premium**

Prices Monthly Per Computer

#### Support

Unlimited Phone Support	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Unlimited Remote Support	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Unlimited On-site Support	\$115/hr	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Emergency After Hours Support	\$170/hr	\$170/hr	<input checked="" type="checkbox"/>

#### Security

Antivirus Software Management/Updates	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
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#### Maintenance

Desktop Management	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Server Connectivity Management	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

### AcclaimWatch Server Plans

**\$99**

**Basic**

**\$199**

**Advanced**

**\$299**

**Premium**

Prices Monthly Per Server

#### Support

Server Availability and Error Monitoring	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Unlimited Remote Support	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Unlimited On-site Support	\$115/hr	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Emergency After Hours Support	\$170/h	\$170/hr	<input checked="" type="checkbox"/>

#### Security

Software Patch Management	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Antivirus Software Management/Updates	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
User Account/Permissions Administration	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Security Administration	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

#### Maintenance

Event Log Monitoring and Maintenance	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
System Resource Monitoring	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Backup Monitoring	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Quarterly Backup Restore Testing	\$125/test	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
MS Exchange Maintenance/Administration	\$115/hr	\$115/hr	<input checked="" type="checkbox"/>

### AcclaimWatch Network Plans

**\$99**

**Basic**

**\$199**

**Advanced**

**\$299**

**Premium**

Prices Monthly Per Network

#### Network Management

Asset Inventory and Management	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Switch and Router Management	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
VPN Management	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Firewall Monitoring and Maintenance	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Networked Printer Management	\$115/hr	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Quarterly Network Security Scans	\$185/scan	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

#### Support

ISP Support	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Unlimited Remote Support	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Unlimited On-site Support	\$115/hr	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Emergency After Hours Support	\$170/hr	\$170/hr	<input checked="" type="checkbox"/>

#### Projects & Planning

Project Research and Proposals	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Quarterly Graphical Reporting	---	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

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